



## Your Local JMEC District Customer Service Representatives are Standing by to Help You.

- **Española: 505-753-2105**
- **Cuba: 575-289-3241**
- **Jemez Springs: 575-829-3550**

### Set up a payment arrangement now!

#### 1. Behind because of the pandemic?

- We can help you complete the Pandemic Relief Temporary Arrangement form.
- *Call your local district customer service representative!*

#### 2. Don't qualify for the Pandemic-related program?

- Need a few days or weeks?
- We can set up a short-term arrangement on your account.
- *Call your local district customer service representative!*

#### 3. Does someone in your household:

- Have a medical condition?
- Require electricity to function?
- We can help get you the medical and financial certificates and help you understand how to fill them out (*a doctor has to complete the medical form*).
- *Call your local district customer service representative!*

**Avoid a disconnect notice - set up a payment arrangement as soon as you are past due!**

## JMEC is Here to Help!

If you are having problems paying your electric bill call your local district customer service representative.

### Española Office

19365 S.R. 84/285, Hernandez NM 87537

Phone: **505-753-2105**

Toll Free: **1-888-755-2105**

### Jemez Springs Office

17421 Hwy 4, Jemez Springs NM 87025

Phone: **575-829-3550**

Toll Free: **1-888-755-2105**

### Cuba Office

#71 Hwy 126, Cuba NM 87013

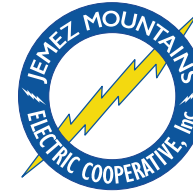
Phone: **575-289-3241**

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Your Touchstone Energy® Cooperative

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Jemez Mountains Electric Cooperative, Inc.

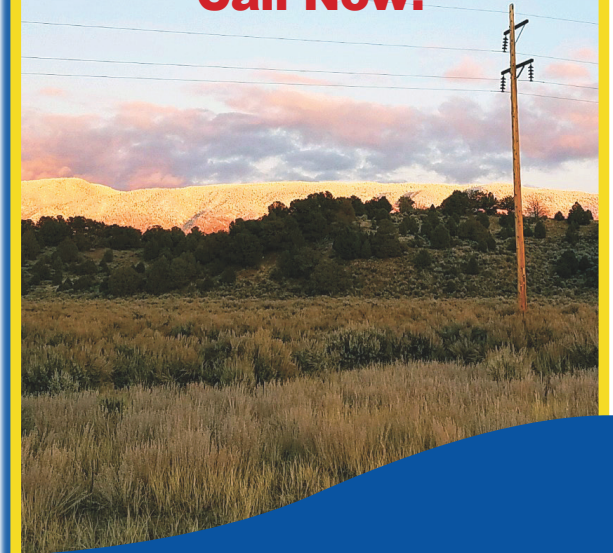
Your Touchstone Energy® Cooperative



# JMEC Is Here to help!

## HAVING PROBLEMS WITH YOUR ELECTRIC BILL?

### You Have Options- Call Now!



[www.jemezcoop.org](http://www.jemezcoop.org)

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# AREA ASSISTANCE AGENCIES MAY HELP YOU PAY YOUR ELECTRIC BILL.

## HELP - New Mexico

- **Albuquerque: 505-265-3717**  
*Make sure and leave a message.*
- **Rio Arriba, Santa Fe areas: 505-437-1327**  
*Make sure and leave a message.*
- **Sandoval: 505-369-2719 or 505-235-7991**  
*Make sure and leave a message.*

## Jemez Helping Hands (JHH Utility Program)

- **575-834-7776**

## Life Link

Life Link helps displaced or homeless individuals or families with emergency assistance, housing and other programs.

- **505-438-0010**

## Low Income Home Energy Assistance Program (LIHEAP)

LIHEAP assists eligible individuals and families with their heating and cooling costs. Applications can be filed at these local Human Services Department offices for residents in:

- **Jemez Pueblo: 575-834-9168**
- **Rio Arriba County: 505-753-2271**
- **San Juan County: 1-800-231-6667**
- **Sandoval County: 1-800-283-4465**
- **Santa Fe County: 1-800-283-4465**
- **Navajo Nation:**

### Check with your local chapter

*If the local chapter can give you documentation that it is unable to help, you're eligible to apply with the county.*

## New Mexico Economic Development Department for Small Businesses

- **Call 505-827-0300** or, go online to <https://gonm.biz/> and click on More COVID Relief is Available.

## New Mexico Emergency Rental Assistance Program (ERAP)

ERAP helps not only with rent and electric but also with propane, gas, water/sewer and Internet service. Qualifying individuals who have experienced hardship due to COVID-19 may receive assistance both for past-due rent and utility bills as well as three months of future assistance.

- **Call 1-833-485-1334** or, apply online at [www.renthelpnm.org](http://www.renthelpnm.org)
- *Contact your JMEC local district customer service representative to apply for assistance with your electric bill.*

## Salvation Army Social Service Office

- **505-872-1171**

## Southwest Indian Foundation (SWIF)

Located in Gallup, N.M., SWIF is limited to Native Americans with priority given to the elderly, handicapped and families with dependent children. Along with the Navajo people, SWIF also serves area Zuni, Hopi, Laguna, Acoma, White Mountain Apache and Jicarilla Apache tribes.

- **For Native Americans only: 505-863-9568**

