




Jemez Mountains Electric
Cooperative, Inc.

Your Touchstone Energy® Cooperative 

La Luz

JMEC Newsletter March 2021



Dennis Trujillo, President, JMEC Board of Trustees

A Message From The Board

Greetings JMEC Consumers,

As we make our way through the start of a new year, we continue to find that business remains steadfast and busy with several events happening. The Board of Trustees and JMEC Staff continue to remain vigilant through the COVID-19 Pandemic with a promising outlook that we are making progress in our battle against the virus.

Please stay vigilant and safe. We are hopeful that as the Covid case numbers begin to decrease, and an expansion of vaccination distribution and the phased reopening of businesses that is occurring, we too will be working to reopen the Co-op with all of the necessary safeguards in place.

Sincerely,
Dennis Trujillo, President
JMEC Board of Trustees

NMPRC Update On Utility Disconnections Due To The COVID-19 Pandemic

On March 15, 2020, the New Mexico Public Regulation Commission (NMPRC) issued a temporary order prohibiting disconnections of residential customer utility services due to the Governor's Executive Orders related to the Covid-19 Pandemic. **Effective May 4th this order will expire.**

JMEC staff is here to assist its members. Pursuant to the NMPRC order issued on February 3, 2021, we have Collectors standing by ready to help set up installment agreements for all those affected during the pandemic crisis. If your account has a past due balance and no installment agreement has been put in place, your account may be subject to disconnect. JMEC is encouraging its members to contact us as soon as possible to get this installment agreement in place before May 4th to ensure that there is no interruption of service.

For more information go to our website www.jemezcoop.org, or call your local office, Espanola Office (505) 753-2105, Cuba Office (575) 289-3241 and Jemez Springs Office (575) 829-3550.

Notice: Rate Rider Changes

It is that time of year again. Rate No. 19, approved by the New Mexico Public Regulation Commission (NMPRC) on August 17, 2012 for Native American Access Cost Recovery which requires an annual reconciliation resulting in rate adjustments for Rate Riders 2 through 7. The results of the reconciliation has been noticed to ratepayers and issued to all customers by mail and was printed on green paper.

Please feel free to contact us if you have any questions at (505) 753-2105 or go to our website www.jemezcoop.org for more details.

REPORT An Outage 24 HOURS A DAY! Automated OMS (Outage Management System) will track everyone that is out to make sure everyone has power restored. You can report and track the outage three ways:

1. Call the outage hotline at - 1-877-753-0095
2. Online Customer Portal - <https://billing.jemezcoop.org/oscp/>
3. JMEC Mobile App.

Have a question? - Contact Us Toll Free:
1-888-755-2105

Espanola Office, Jemez Springs Office, and Cuba Office





Board of Directors

Dennis Trujillo - District No. 1, President
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Ernesto A. Gonzales, General Manager

Announcements

JMEC Foundation Scholarship

The 2021 JMEC Foundation Scholarship is currently accepting applications. The scholarship is awarded to deserving, qualified high school seniors who plan to pursue studies in the fall semester of their graduation year at a university, college, or vocational school.

For more information, contact Laura Rendon at (505) 367-1151.

2021 Board of Trustee Elections

Board of Trustees elections for 2021 are being discussed to assure that the Co-op holds safe and fair elections. Our goal is to assure our consumers that the elections will be held this year. The Board of Trustees is working on plans for holding elections with serious considerations being given to how the COVID-19 virus will be a factor.

More information will soon be made available with dates, qualifications, and the process.

New JMEC Website Coming Soon

The Co-op realizes the need for a fresh look to the website. Coming soon, consumers will be able to navigate through a more efficient and organized experience.

JMEC Operations Continue To Remain Open And Dedicated



JMEC Jemez Springs Office.

COVID-19 Update

The health, safety and wellbeing of our employees and consumers is top priority. We want to assure our consumers that JMEC continues to take all the necessary steps and precautionary measures in response to the COVID-19 'Coronavirus' pandemic in order to meet the needs of our consumers and assure that services are not interrupted.

We continue to operate in compliance under the Governor's Executive Order. JMEC offices remain closed for in-person business but staff is available to assist consumers over the phone and we encourage you to make payments through the mail or online. Please contact your home office for assistance using our toll free number [1-888-755-2105](tel:1-888-755-2105).

Online payments can be made at:
www.jemezcoop.org/content/my-account



JMEC Field Operations in Cuba, NM.