



Jemez Mountains Electric
Cooperative, Inc.

Your Touchstone Energy® Cooperative 

La Luz

JMEC Newsletter May 2021

A Message From The Board

Salute To Our Lineworkers

New Mexico electric cooperatives set aside the second Monday in April to celebrate Lineworker Appreciation Day. Monday April 12, 2021 was the day that not only New Mexico Cooperatives recognized, but more than 900 electric cooperatives throughout the nation also recognized.

Our lineworkers are the first responders during storms. When most are sheltered at home, they have the willingness to leave the comforts of their home to tackle a challenging task and most often, in very difficult conditions. We want to assure our lineworkers that their hard work and dedication is recognized without saying. They deserve all the appreciation that comes their way, so please, remember to thank them for the exceptional service to our communities. Remember, it doesn't have to be that specific day that was set aside for us to extend our gratitude.

Sincerely,

Dennis Trujillo, Board President
JMEC Board of Trustees

Assuring Smooth JMEC Elections: Clear Guidelines And Accountability

Be Advised! The JMEC Board of Trustees have adopted the election guidelines through board resolution at the April 30, 2021 Regular Board Meeting.

It is the duty of the Board of Trustees to assure that our consumers are informed, as follows: JMEC consumers that will participate in these elections shall be required to be responsible, informed and prepared as a member or candidate, or if you are to serve as a poll watcher/challenger or an election official. It is the responsibility of the consumer participant to be familiar with the requirements as detailed throughout the adopted board resolution regarding the coming elections.

For your convenience, the board resolution is attached herein and can be accessed through our homepage at www.jemezcoop.org.

Is Your JMEC Account Past Due?

Three Steps to Resolve Your Past Due Account

If you receive a disconnect notice, hand-delivered by a JMEC meter reader, it will contain an easy-to-complete Pandemic Relief Temporary Arrangement form that, upon submitting to JMEC, will provide members 30 days to seek payment relief from sources like LIHEAP, NM Rental Assistance Program and like organizations.

1. While practicing safe distancing COVID-19 protocols, the meter reader can assist with filling out the form and submit the form to the cooperative on your behalf. If you are not at home at the time the notice is delivered, fill out the form and return to any of the JMEC office locations before the two-day notice of disconnect expires.
2. Before the end of the 30-day period allowed by the Pandemic Relief Temporary Arrangement program, contact your JMEC customer service representative so we may assist you with this program.
3. At any time, come by a JMEC office or call one of our customer service representatives so we can assist you with a payment plan and avoid a disconnect.

Our customer service representatives are standing by to assist!

2021 JMEC Foundation Scholarship

The JMEC Foundation Scholarship has received applications and is in the process of determining the qualifications for scholarship recipient awards.

2021 Foundation Scholarship award winners will be announced in June!

REPORT An Outage 24 HOURS A DAY! Automated OMS (Outage Management System) will track everyone that is out to make sure everyone has power restored. You can report and track the outage three ways:

1. Call the outage hotline at - [1-877-753-0095](tel:1-877-753-0095)
2. Online Customer Portal - <https://billing.jemezcoop.org/oscp/>
3. JMEC Mobile App.

Have a question? - Contact Us Toll Free:
1-888-755-2105

Española Office, Jemez Springs Office, and Cuba Office





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Board of Directors

Dennis Trujillo - District No. 1, President
Bruce Duran - District No. 6, Vice-President
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Michael W. Hastings, General Manager

Best Wishes to JMEC Retirees

Eva Marie Deaguero

Longtime JMEC Manager, Eva Marie Deaguero, will be retiring after 26 years of service and leadership for the cooperative. DeAguero, who resides in Chimayo, first started with JMEC in 1995 originally as a General Office Assistant, then moving to Billing Clerk, and soon becoming the Billing Supervisor, and finishing as the Director of Business Services. As leader of the Business Services Department, she has built a solid group of professionals across the organization that encompasses our services team through her oversight of all the Cooperative's staff of meter readers; billing, cashier, collector representatives; and, all general office staff assistants. Those of us who have had the pleasure of working with Eva fully agree that her friendly voice is the heart of her leadership.

Eva has served the JMEC consumers in many facets and she wants all to know that she will miss assisting and working with our member-owners. For all JMEC staff that Eva has worked with and teams built, she leaves a solid foundation of stability and an established legacy for years to come. Eva's "can do" approach and willingness to step up and lead will be sorely missed at the Co-op.

Please join us in wishing all the very best to Eva and her family on her retirement and future endeavors. We will miss you Eva!



Eva Deaguero, Director of Business Services

David Maestas

Just shy of 20 years, David Maestas has announced his retirement from JMEC. David started his career as a Meter Reader and we will miss his leadership and dedicated service to our JMEC family. David leaves the co-op as Meter Reader Supervisor and expresses his best wishes and gratitude to the many great employees he has worked with throughout the years. He thanks the co-op for the opportunity and wishes to express to all co-op consumers, "I will surely miss you."



David Maestas, Meter Reader Supervisor

The JMEC family is grateful for David's years of dedicated service. Join us in wishing David Maestas the absolute best on his retirement and his future endeavors.

Phillip Montoya

Since starting with the Co-op in 1997 and after 24 years of dedicated service, we recognize and say thank you to our friend and JMEC family member Phillip Montoya. Phillip has officially retired from JMEC after holding positions as a meter reader, meter tech, lineman and supervisor.



Phillip Montoya, Meter Tech

A resident of Hernandez, Phillip looks forward to retirement and extends his gratitude for the opportunity to help our consumers and expresses that he will miss all the friendships made over the years with co-workers and consumers.

Best wishes to our another JMEC family member and retiree, Phillip Montoya.

JMEC Welcomes Dennis Astley As Lead Engineer

Coming to JMEC from Benton, Arkansas is our new Director of Engineering and Engineering Operations, Dennis Astley. Dennis joined the Co-op team in early April and has hit the ground running. He and his wife of 31 years, Tammy, have four children, ages 22-30 years. One of Dennis and Tammy's children is an electric engineer for two electric cooperatives in Colorado.

Dennis attended Lamar University in Beaumont, Texas and graduated with a Bachelor of Science Degree in Electrical Engineering in 1989. With many years of engineering experience, Dennis most recently was in charge of generation and transmission planned outages for the MidAmerican Independent System Operator (MISO), a large regional transmission organization.

A strong supporter of the electric cooperative business model, Dennis is appreciative of the not-for-profit model for operating an electric cooperative.

Please join us in welcoming Dennis to the JMEC family!



Dennis Astley, Lead Engineer

